

#### DEPARTMENT OF THE ARMY

# US ARMY INSTALLATION MANAGEMENT COMMAND HEADQUARTERS, UNITED STATES ARMY GARRISON, FORT GORDON 307 CHAMBERLAIN AVENUE FORT GORDON, GEORGIA 30905-5730

**IMSE-GOR-RM** 

AUG 09 2010

#### MEMORANDUM FOR ALL FORT GORDON PERSONNEL

SUBJECT: Garrison Memorandum Policy #59- On- Post ATM Procedures

1. Purpose: To outline the process used to install ATMs on the installation.

#### 2. General.

- a. The term "financial institution" refers to either Wachovia Bank or the Fort Gordon Federal Credit Union the only two financial institutions authorized on the installation.
- b. The proponent for this process will be the Resource Management (RM) Office, US Army Garrison, Fort Gordon.

## 3. Responsibilities.

- a. Facility Owner will:
- (1) Coordinate with the Financial Institution to determine if an ATM is feasible and supportable at the desired location.
- (2) Upon agreement, complete a 4283 (Facilities Engineering Work Request) to the RM office with a site diagram, specifics of the machine, and justification for the requirement.

#### b. RM Office will:

- (1) Receive and review all requests for ATMs from the Financial Institution. All requests will include endorsements by the facility owner and the financial institution, a site diagram, and specifics on the machine (i.e., dimensions, power requirements, data requirements).
- (2) Forward the request, all enclosures, and a completed DA Form 4283 (Facilities Engineering Work Request) to the Directorate of Public Works (DPW). A sample DA Form4283 is at Annex A.
- (3) Post contact information near the ATM machine, in the event it needs servicing or relocating, due to renovations at or near the site of the ATM.

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- c. Directorate of Public Works will:
- (1) Prepare the Report of Availability (ROA) to include the Record of Environmental Consideration (REC).
- (2) Forward the package through the Office of the Staff Judge Advocate (SJA) to the Garrison Commander for signature prior to forwarding to IMCOM-Southeast for review.
- (3) Complete the requirements outlined on the DA Form 4283, Facilities Engineering Work Request.
- (4) Coordinate with the Network Enterprise Center to verify supportability and any concerns with required circuit path trenching and/or installation of any conduit infrastructure from the nearest point of demarcation (to include any new copper or fiber cabling to complete the circuit path).
  - (5) Coordinate with the NEC and the financial institution to order a circuit for the ATM.
  - d. Office of the Staff Judge Advocate will review the ROA for legal sufficiency.
- e. Corps of Engineers will prepare the lease paperwork and obtain the signature of the financial institution.
  - f. Financial Institution will, upon receiving a request and agreeing to provide an ATM,
- (1) Submit requests for ATMs to the Facility Owner for submission to the RM Office, to include a site diagram and specifics on the ATM (i.e., dimensions, power requirements, data requirements.
- (2) Order the machine, contact their network provider and supporting agencies (i.e., technicians, Loomis Fargo), and order a circuit from AT&T (providing the RM Office with the AT&T circuit ID). Note: This step of the process cannot begin until the lease paperwork has been signed/completed by the Corp of Engineers.
- (3) Bear the cost of ATM installation, maintenance and operation, as well as any monthly costs for communications circuits and any administrative fees incurred in the processing of the lease/license by the Corps of Engineers.
  - (4) Report ATM communications outages to the NEC service desk.
- 4. Process and Timelines. Annexes B and C outline the process and timeline for the installation of the ATM.

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### 5. Implementation.

- a. An individual from the requesting office will be present when the ATM is made operational. A POC will be posted for users to contact when the machine is out of order.
- b. Facility managers will notify the RM Office upon identification of the need to relocate the ATM or renovate in the vicinity of the ATM.

6. The proponent for this policy will be the Resource Management Office, 706-791-7378.

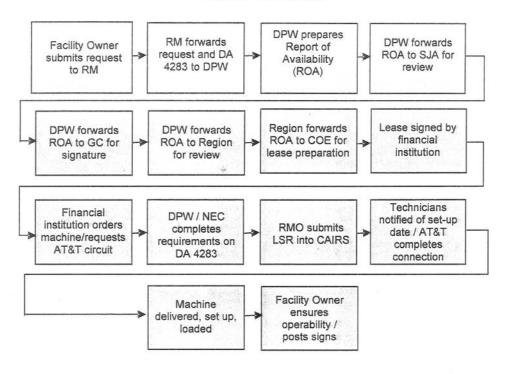
EVENN A. KENNEDY, II

QOL, SC Commanding

# Annex A - DA Form 4283

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Annex B - Process



## Annex C - Timeline

